

*** * * IMPORTANT ADVISORY * * *****Cancelling Unauthorized EAN Queued Event**

This Field Service Bulletin provides important guidance on how to remove an unauthorized national EAN alert from the DASDEC alert queue. If this spurious EAN message was received by a DASDEC, it may remain in the device queue pending automatic transmission on November 9, 2014. This bulletin provides simple steps for the user to cancel any pending alert.

BACKGROUND

On October 24, 2014, there was an unauthorized playing of the national emergency alert notification (EAN) tones during a syndicated radio broadcast. These tones were a retransmission from the original EAN test conducted on Nov 9, 2011. Since there is no “year” parameter in the EAS header many EAS units will respond to this alert as simply dated for the upcoming 9 November at 2:03 EDT / 11:03 PDT in the current 2014 year.

If a DASDEC is operating with version 2.5 or earlier, AND if in any area where this syndicated programming was broadcast on your EAS monitoring source/station, there is a possibility the DASDEC has stored this EAN for automatic transmission on 9 November 2014.

***** In an abundance of caution, we strongly advise DASDEC users to examine the ALL ALERTS queue for pending alerts to verify if the false EAN is present. If an unauthorized EAN is present in the queue, you may follow the following simple steps to remove that EAN from forwarding. It will remain in the event log as a received EAS, however it will NO LONGER automatically transmit following these steps.**

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CANCELLING A QUEUED EVENT

1. Log in to the DASDEC using the standard web browser. Use an account with “Admin” user rights.
2. Go to **Decoder > All Alerts**. If the device received the unauthorized EAN transmission the top of the page will look this:

The screenshot shows the DASDEC web interface. At the top, there are navigation tabs for Encoder, Decoder, Server, and Setup. Below these are radio buttons for Incoming/Decoded Alerts, Forwarded Alerts, Originated/Forwarded Alerts, and All Alerts. A warning message reads: "WARNING: Change Default Password for user 'Admin!'". The user is logged in as 'Admin' on 'Thu Oct 30 09:42:23 2014 EDT'. The page title is 'All Alerts Status'.

The 'Scheduled Alerts' table has the following columns: Chnl/Orig, EAS Type, ID, Start Time, End Time, and Location. It contains two entries:

Chnl/Orig	EAS Type	ID	Start Time	End Time	Location
R2 from (PEP)	NATIONAL ALERT! EAN	6346	Sun Nov 9 14:03:00 2014 EST Decoded Thu Oct 30 09:28:51 2014 EDT Future Alert... active in 14720 mins:37 secs. Click to access manual forwarding options/buttons.	Sun Nov 9 14:18:00 2014 EST	District of Columbia, DC (011001)
R2 from OneNetIF (PEP)	NATIONAL ALERT! EAN	6346	Sun Nov 9 14:03:00 2014 EST Forwarded Thu Oct 30 09:28:51 2014 EDT Future Alert... active in 14720 mins:37 secs. Cancel Click the Cancel Button Click to access manual forwarding options/buttons.	Sun Nov 9 14:18:00 2014 EST	District of Columbia, DC (011001)

Below the table, there is a detailed description of the event: "THE PRIMARY ENTRY POINT EAS SYSTEM HAS ISSUED A NATIONAL EMERGENCY ACTION NOTIFICATION FOR : District of Columbia, DC; AT 2:03 PM ON NOV 9, 2014 EFFECTIVE UNTIL 2:18 PM MESSAGE FROM [redacted]". It also includes audio portion links and duration information.

3. There should be two entries in this log – the top is the *decoded* event and the second is the *forwarded* event queued for transmission.
4. Click the **Cancel** button as indicated by the red arrow as indicated above to remove the event.

5. The screen will refresh with the forwarded event removed as shown below.

The screenshot shows the 'All Alerts Status' page for 'OneNet-1F EAS'. It features a navigation bar with 'Encoder', 'Decoder', 'Server', and 'Setup' tabs. A warning message is displayed: 'WARNING: Change Default Password for user 'Admin!''. The interface includes a status bar with 'All Alerts Status' and an 'Auto-Refresh Off' dropdown. Below this is a 'Scheduled Alerts' table with the following data:

Chnl/Orig	EAS Type	ID	Start Time	End Time	Location
R2 from (PEP)	NATIONAL ALERT! EAN	6346	Sun Nov 9 14:03:00 2014 EST Decoded Thu Oct 30 09:28:51 2014 EDT Future Alert... active in 14717 mins:47 secs. Click to access manual forwarding options/buttons.	Sun Nov 9 14:18:00 2014 EST	District of Columbia, DC (011001)

Below the table, there is a 'Currently Active Alerts' section which is currently empty, displaying 'No Active Alerts'.

6. Changes are effective immediately and the alert is removed.

7. If you have any questions or concerns, please contact us at support@digitalalertsistemas.com.

We remain committed to working with FEMA and the FCC to recommend improvements to EAS message security and authentication.